

loss bulletin



Power Surge Causes Total Telephone Failure

Loss Details

Nature of Business:	Property Owner
Type of Equipment:	Telephone System Equipment (rectifier, tape unit, CPU & SDI, 6 line cards and 2 trunk cards)
Age of Equipment:	4 to 5 years old

FINAL LOSS

Settlement Amount: £15,686

On a summer Bank Holiday, the insured experienced a total telephone system failure due to a power surge. Extensive damage was caused to a number of major components requiring the installation of new replacement equipment. The repair company could not pinpoint the actual cause of the surge, however, lightning was ruled out as a possibility in that no electrical storms were reported at the time of loss.

The system was down for one working day. Employees were able to conduct business using mobile phones.

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